

How do I pay for my shopping?

1. If you have online banking, pay the relevant amount to GARNRM as follows:

a. Bank Name: **HSBC**

b. Account Name:

Guernsey Association of Royal Navy and Royal Marines

c. Sort Code: **40-22-25**

d. Account Number: **11515829**

2. If you do not have online banking, please post a cheque:

Make it payable to **GARNRM**.

Send it to:

Mrs E J Browning, Treasurer, GARNRM&MN

Beauvoir, La Hougue Anthan, Route de Pleinmont, Saint Pierre du Bois, GY7 9BN.

Please only post a cheque when it is safe and or permitted for you to go out, ideally to a post box rather than the post office. It may be worth asking for stamps on your list!

Most important!!!

Please call again when you need your next shop:

07781 117801.

Guernsey Veterans Support Network

provided by the



Guernsey Armed Forces Community

This is a network set up to provide shopping services to any and all veterans in Guernsey during the coronavirus pandemic as required.

Helpline: 07781 117801

Instructions inside

If you require a large print version, please call the helpline.

If you know a veteran who does not know about this, please give them a copy of this or call the helpline and provide their details.

Points to Note

- a) If you need shopping for food, basic supplies and medicines, please do not hesitate to contact the Guernsey Veterans Support Network (GVSN) on **07781 117801**.
- b) Please note that if you ask for a Shop, you agree that the details you provide will be given to the volunteer Shopper who offers to do the Shop for you as necessary.
- c) Please try to stock up as much as possible with each Shop; thank you for your understanding that we cannot provide daily shopping.
- d) Please understand that Shoppers will endeavour to obtain the items requested but they may be unable to obtain certain items. Shoppers will use their discretion in selecting a reasonable alternative, if possible, if an item requested is not available.
- e) For the purposes of these protocols, “Veteran” refers to any member of the Guernsey Veterans Community so may or may not be a Veteran – for example a Veteran’s wife, husband, partner, or other adult immediate family member.
- f) Shopping requests may be accepted from any adult member of the Guernsey Veterans Community.
- g) Please do not ask the Shopper for any services other than those in (a) above. If you need other help, **please do not hesitate to call the Guernsey Veterans Support Network on 07781 117801**.

How to order a Shopping Service

1. If collection of medicines is required, call your surgery and arrange for the prescription to be passed to the adjoining pharmacy and made up

ready for collection. Ask the staff to ensure that your prescription has been put through to the adjoining pharmacy and ask when it will be ready.

2. Please call the **helpline number on 07781 117801** and provide the following details:
 - a. Name.
 - b. Delivery Address.
 - c. Contact Telephone Number.
 - d. Details of the shopping required.
 - e. Shop you normally use.
 - f. If applicable, the Pharmacy which is holding your prescription and when it should be ready. It is of vital importance that you call your surgery **BEFORE** calling the helpline number and ask the staff to ensure that your prescription has been put through to the adjoining pharmacy and ask when it will be ready.
 - g. Your method of payment (i.e. online or cheque via post).
3. Shopping should be delivered with 24 hours. If this does not happen, please call the helpline number on 07781 117801 and notify the Duty Helpline Volunteer.
4. Please keep an eye out for the arrival of your shopping – we would not wish your items to be sitting on the doorstep longer than necessary.
5. When your shopping is delivered, do NOT open the door to the Shopper. **This is of critical importance – the whole aim of this program is to prevent the spread of infection and protect people whilst providing shopping to those in need.**
6. Collect your shopping from the doorstep after the Shopper has left. Your receipt will be included with your shopping.
7. Payment: See over for details.