

Media Release

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Airport Taxi and Private Hire Transfers during COVID-19 restrictions

In order to help prevent the spread of COVID-19, Traffic and Highways Services have issued guidance to the local taxi and private hire industry in consultation with Public Health Services.

Passengers arriving into Guernsey Airport on essential journeys are encouraged to use their own vehicle wherever possible for onward travel to their home address so they can begin the mandatory 14-day self-isolation.

Where travellers are unable to use their own vehicle, a friend or family member may collect them, but they must observe social distancing advice at all times and clean the vehicle after use.

The only circumstance where a taxi should be used is when there is no alternative for passengers to get home from the Airport.

Passengers arriving into Guernsey should be taken directly to their place of residence. They should not stop at a shop or anywhere else on the way.

Only one passenger is permitted per journey, unless it is a returning couple/family and they are going to self-isolate together. Social distancing advice should be observed at all times between the driver and the passenger(s) and all taxi vehicles must be thoroughly cleaned after each journey using appropriate cleaning products and materials.

In order for Guernsey Airport staff to manage arriving passengers in an efficient and timely manner, it has been decided to close the Airport Taxi Rank to general taxi business with immediate effect. The Airport bus stop will also only be used to drop off passengers.

All Airport transfers to self-isolating premises will be co-ordinated through Island Taxis only and any bookings should be referred to them by telephone: (01481) 700500 or by email:

islandtaxisltd@cwgsy.net

Departing passengers can still be dropped off at the Airport forecourt by taxi or private hire if they are unable to make alternative arrangements.

Director of Traffic and Highway Services, Karl Guille said:

“Given that all returning Airport transfers need to self-isolate for 14 days, it made sense to co-ordinate this work through a single taxi operator working to an agreed policy.

More generally, all taxi drivers have been asked to decide if a fare is essential and in compliance with the latest guidance that has been issued by Public Health Services. For example, journeys should primarily be limited to key worker travel and passengers seeking to attend or return from medical appointments either on or off island. Anyone feeling unwell or displaying flu-like symptoms will not be transported and taxi drivers have the right to decline the fare.”

Ends

Notes to Media

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