



COVID-19 Guidance on Using a Transporter to Import Pets via Condor

DO NOT travel if you have symptoms of COVID-19.

Always check the most up to date COVID-19 guidance [here](#).

How can I transport my pet to Guernsey?

Pets can be transported through the use of private licensed chartered flights and via commercial transport methods ([Aurigny](#), Channel Jets and [Condor Ferries](#)). For information on your booking, please contact your service provider directly.

The following information is for the commercial importation of pet dogs, cats and ferrets (which we shall refer to collectively as 'pets') on Condor Ferries using a transporter.

Please contact [Condor](#) directly and they will provide you with details of their handover procedure.

We advise that you also read the [non-COVID related pet travel information](#) and contact the service provider directly if you have any queries.

Welfare in transport

- Travel time must be kept to a minimum to protect the welfare of animals being transported – if there is poor weather, it is advised that travel is postponed.
- Transporters should ensure that the pet is provided with comfortable and appropriate accommodation such as crates/pet carriers, including bedding, during transport – see [Travellers Pet Corner](#).

What do I need to do before my pet travels?

- Make a Pet Care Plan in the event that you cannot care for your pet for a period of time. You should have:
 - A plan for who might be able to care for your pet in the event of emergency;
 - Written details as to the care, feeding and medical history of your pet;
 - Your vet's contact details.
- Purchase some disposable gloves, a mask and hand sanitiser for use during the handover.
- Purchase some disinfectant wipes/detergent to clean the surfaces that your pet has come into contact with before bathing.



- Purchase some pet shampoo/pet safe disposable wipes to clean/bath your pet on arrival.
- Prior to transportation, the owner should be given advice from the breeder/carer on the immediate care of their pet(s), including what food to purchase.
 - Ensure that you have your own collar/leash/crate/pet carrier/bed etc. for your pet.
 - Ensure that you have at least 2 weeks supply of pet food, treats, litter, poo bags, bedding etc. should you become ill and need to self-isolate.
- Necessary documentation must be completed and accompany animals during transportation. These should be placed inside a plastic wallet that can be disinfected.

Pet handover procedure:

1. Allocate a specific date and time for your pet to be transported.
2. Ensure that all parties involved in the pet transportation are aware of the date and time of arrival and the handover procedure.
3. Please contact [Condor](#) directly regarding pet handover and they will provide you with details of the procedure and location for handover.
4. Owners should be ready to collect their pet(s) as soon as they land.
5. All parties involved in the handover should be wearing disposable gloves and masks to minimise risk of infection and hands should be thoroughly disinfected with hand sanitiser/washed with soap and water before and after removal of gloves.
6. The pet transporter **MUST NOT** leave their vehicle upon arrival in Guernsey.
7. High risk surfaces, such as door handles, should be cleaned and disinfected.
8. A Guernsey-based individual should remove the pet(s) from the back of the vehicle (within its crate/pet carrier), wipe the crate down with a pet safe disinfectant wipe and give it to the new owner(s) whilst maintaining social distancing.
 - a. **Contact with your pet must be kept to a minimum until it has been thoroughly bathed/wiped down at home.**
9. Once all of the pets have been removed from the vehicle, the transporter must return immediately to the ferry. If there are any problems with departure, the EU transporter must self-isolate in Guernsey for 14 days. Further information on self-isolation can be found [here](#).
10. All owners must return straight home with their pets.

All waste such as gloves, wipes, masks etc. must be placed in a plastic bag, tied up, then inserted into a second plastic bag, tied up, and quarantined for 72 hours before being left out for collection.

What do I do once my pet is at home?

As soon as you arrive home you must bath your pet to reduce the likelihood that the virus is on its fur. Please see the [COVID-19 Guidance on Bathing Pets & Livestock](#).



Specific advice to cat and ferret owners:

Evidence suggests that cats and ferrets can contract COVID-19 from humans, as well as other cats/ferrets.

Cats and ferrets should be **kept indoors for at least 2 weeks upon arrival in Guernsey.**

If your pet has respiratory or gastrointestinal symptoms, contact your vet for advice.