

## Media Release

**Date: 26 November 2021**

### **Reminder that 2D barcodes will automatically update once 30 day expiry has passed.**

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Digital vaccination 2D bar codes launched for fully vaccinated people in the Bailiwick of Guernsey in October. As the 30 day expiry date approaches for some customers who generated a barcode last month, are reminded that the 2D barcode will automatically update when they log in online. But it won't update until the barcode has reached its 30 day expiry date.

The barcodes are available through Travel Tracker accounts and can be accessed by logging into an account (or creating an account if not already in existence) and selecting the COVID-19 Status Certificate. The 2D bar code will come up automatically when they do this.

Once a Travel Tracker account is logged onto it brings up a 2D barcode, which is valid for 30 days. This will automatically refresh online, when logging into the Travel Tracker account. The number of remaining days are shown at the top of the code. If people are away from the island or offline when it expires they will need to connect to wi-fi or data in order for the 2D barcode to update online.

If the 2D barcode is printed out or saved as a PDF this code will expire 30 days from when it was generated. For this reason it is advised that people travelling who print out their code are mindful of the 30 day expiration. The 30 day validity is directed by the UK who are the issuing authority for Guernsey 2D bar codes and is designed to protect an individual's personal data.