



States of  
Guernsey

## Media Release

**Date: 31 May 2022**

### **COVID-19 helplines to operate weekdays only from 1 June 2022**

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The COVID-19 helpline, which was set up early in 2020 to provide support and advice to Islanders as we navigated our way through the COVID-19 pandemic, is to close at weekends from 1 June 2022 due to the low number of calls received on a Saturday and Sunday.

The clinical and non-clinical helplines (Tel 01481 220001) will continue to be available weekdays (excluding bank holidays) between 09.00 and 16.00.

Islanders who need to notify Public Health of a positive LFT can do so using the online form <https://www.gov.gg/covidnotification>.

Clinical questions regarding COVID-19 can still be sent to [publichealth@gov.gg](mailto:publichealth@gov.gg) and all non-clinical questions can still be sent to [covid19enquiries@gov.gg](mailto:covid19enquiries@gov.gg)

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